

## Remote via VNC

This tutorial shows you how to set up VNC to work. This tutorial focuses on setting up window XP.

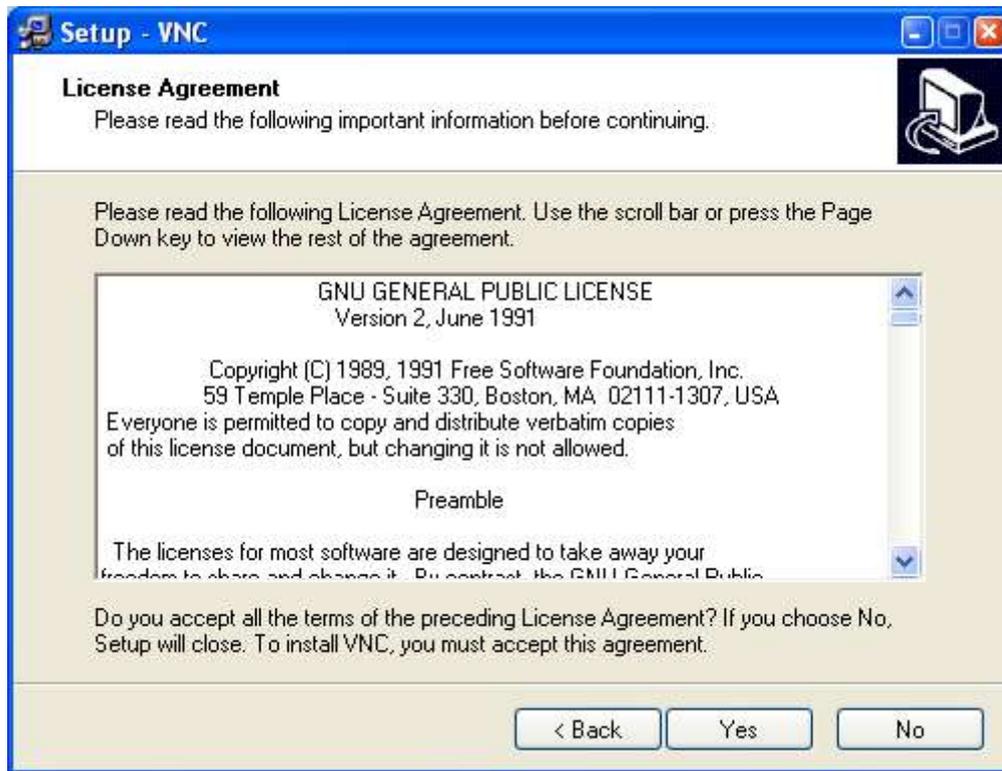
### How to setting up VNC

Double click on the file

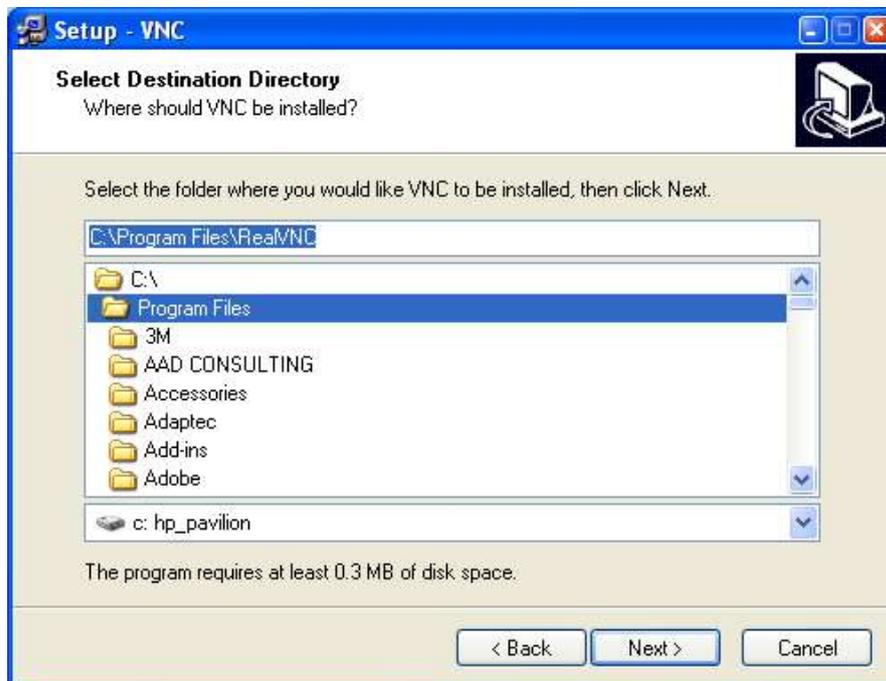
The next window that comes up just recommends that you close all running programs before moving on with the install wizard. Click on the Next Button



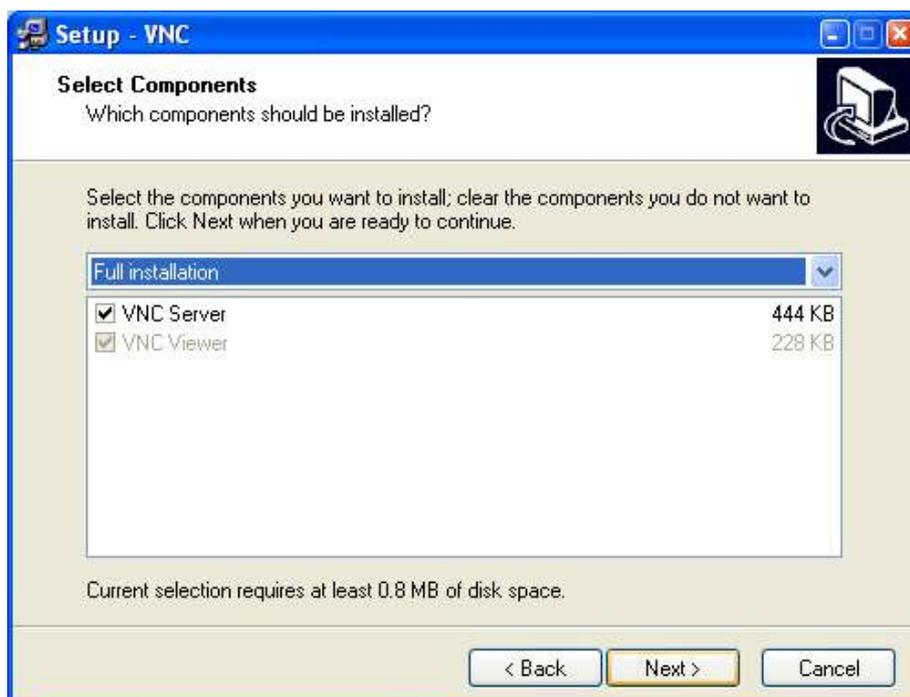
Click Yes button to accept all License Agreement and to move on



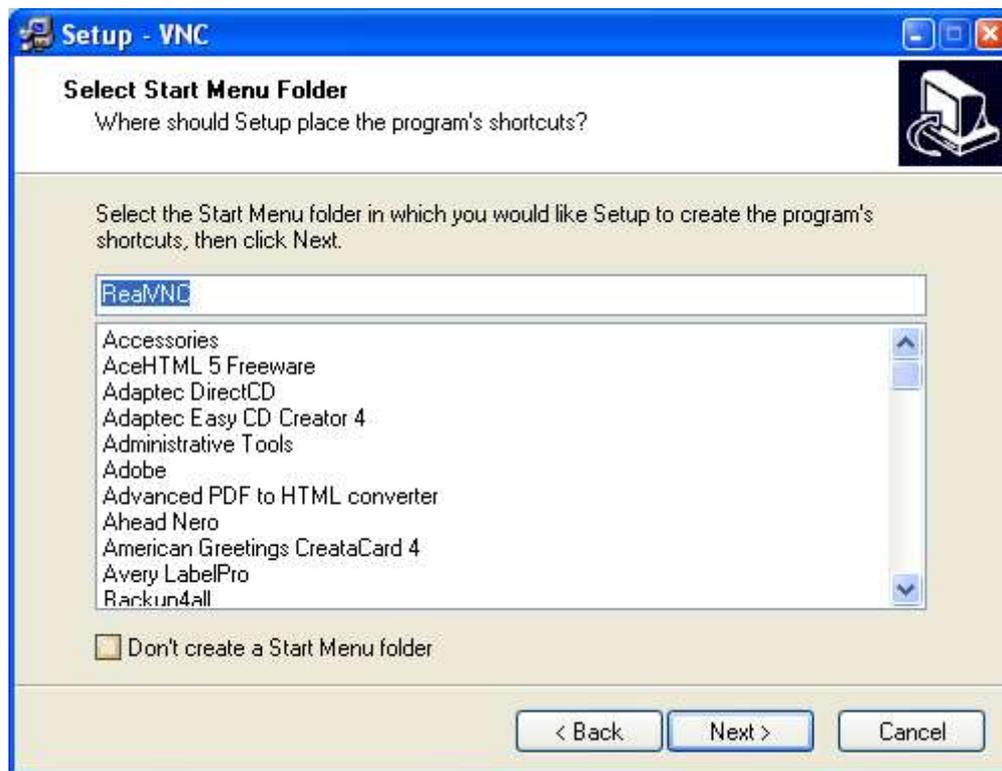
When you have selected the Directory just click on the Next Button to move on



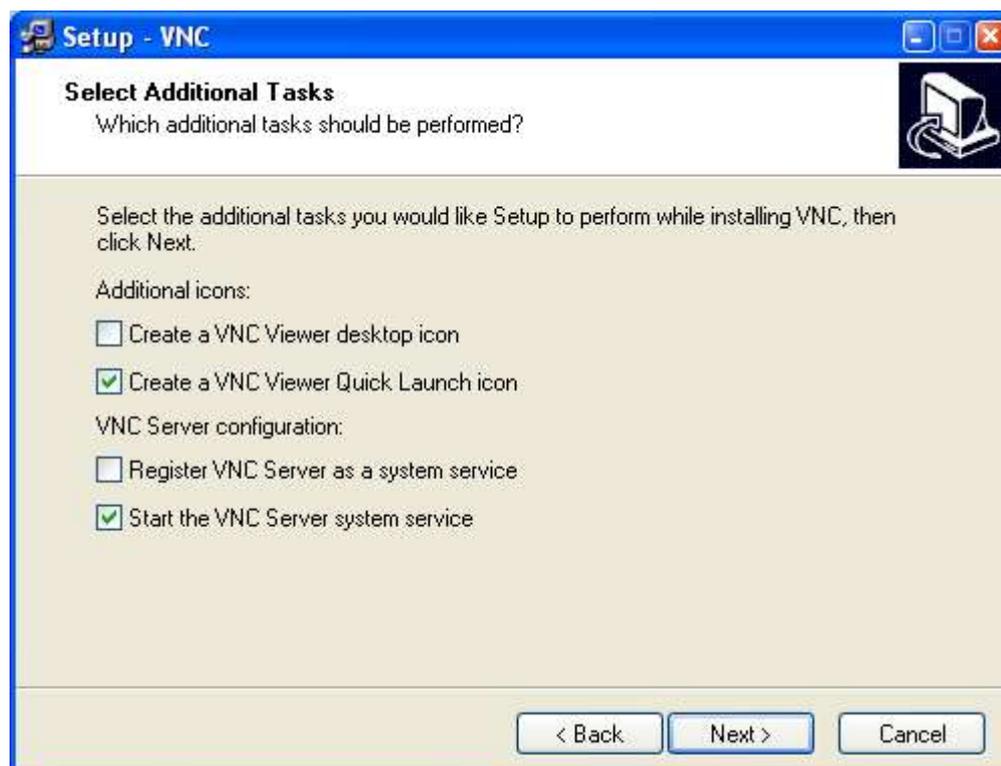
The next window shows the Full Installation which is what you will want for using our Remote Help Service. Click on the Next Button



Click on the Next Button when you have made your choice

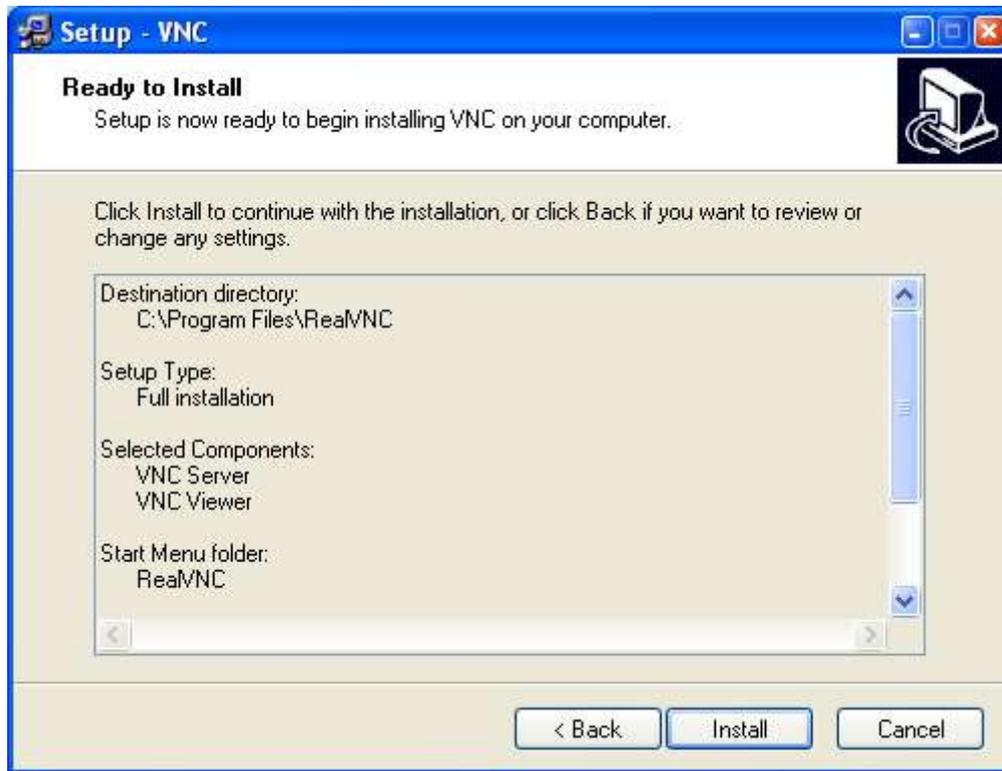


Click on the Next Button to move on to the next window

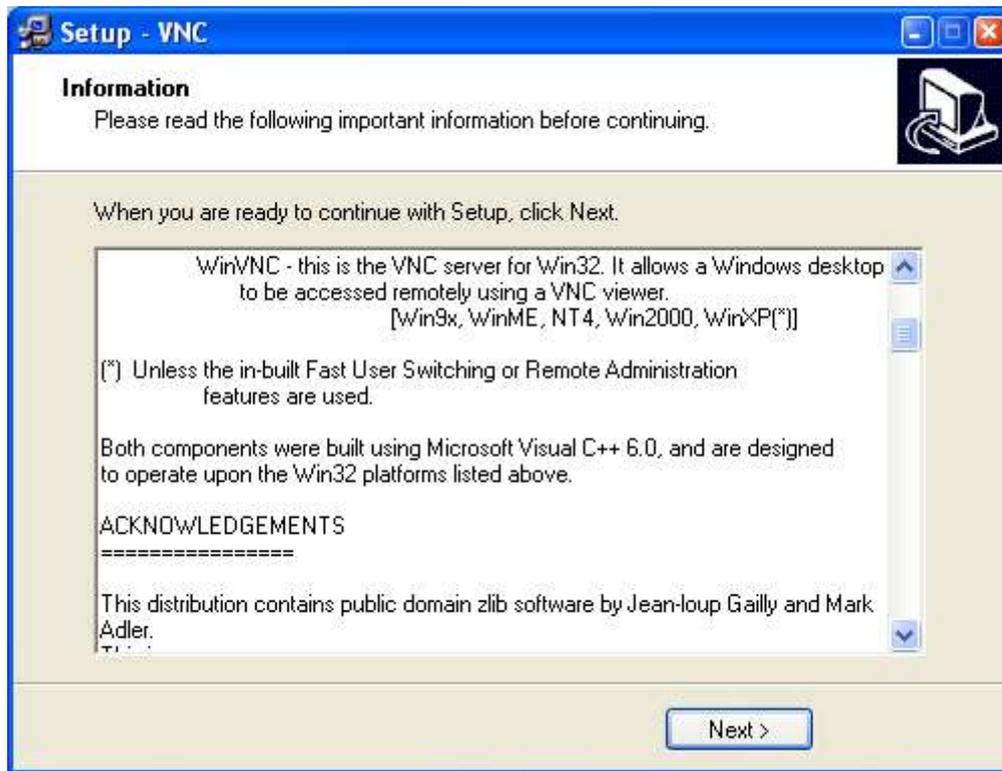


Windows XP and Windows 2000 Users select the Register VNC Server as system service

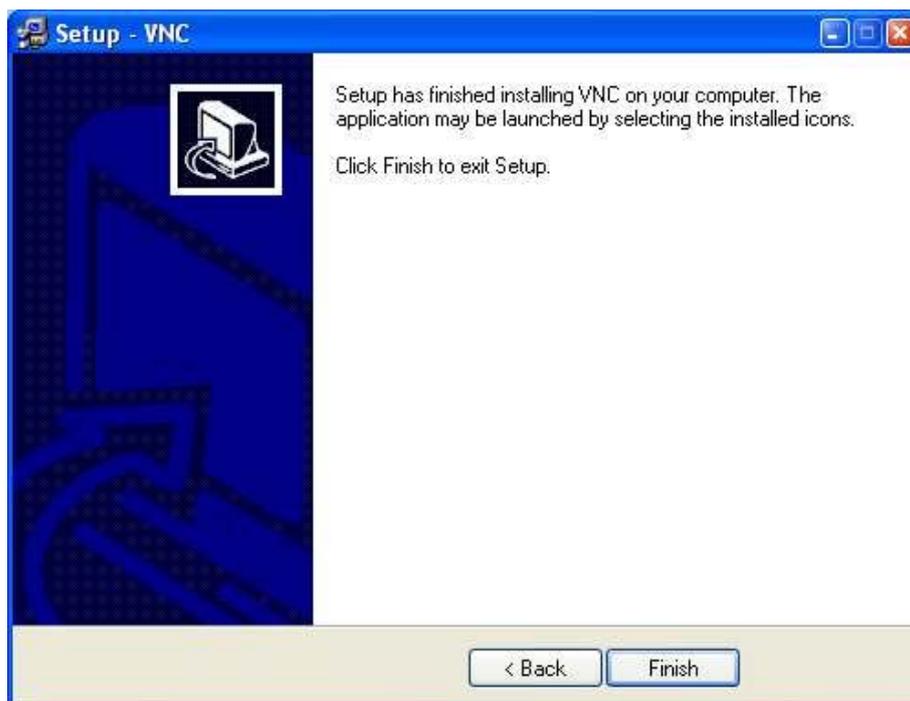
Look over the selection you have selected and click on the Install Button



Read over it before start install and click on the Next Button to finish the install



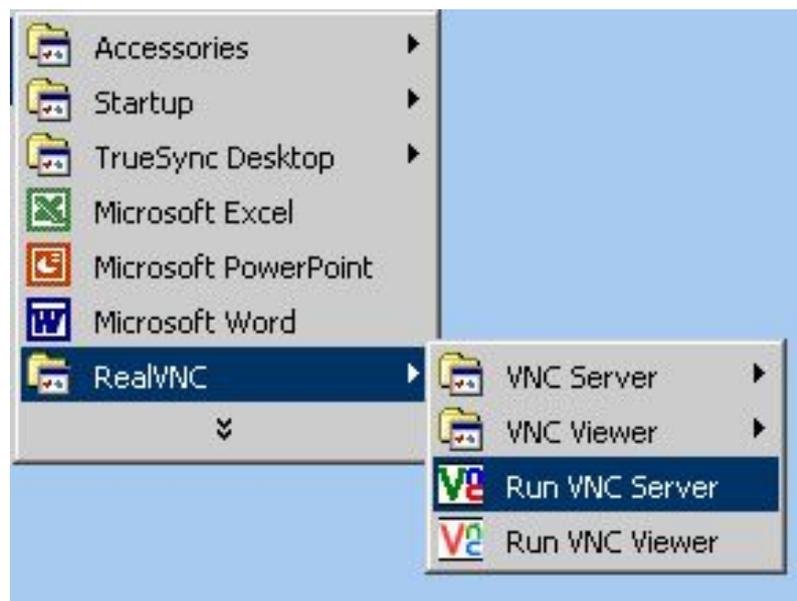
The window below just shows you that Setup has finished installing VNC on your computer. Click on the Finish Button the exit out of the setup



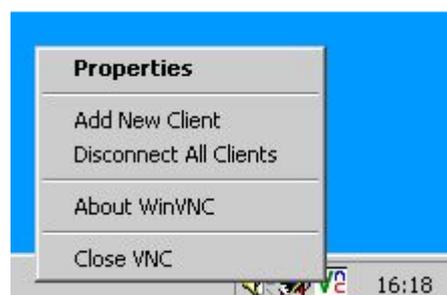
## How to use Ultra VNC

### 1. Running a Windows server

Installing the Windows server, Win VNC, should create a Real VNC group in your Start... menu. Run the VNC server. If this is the first time you've used a VNC server on this machine you'll be prompted to set a password, which I will need when I connect to the machine from a remote location



2. A small icon will appear in the system tray, and by right-clicking on this you can control most aspects of the server

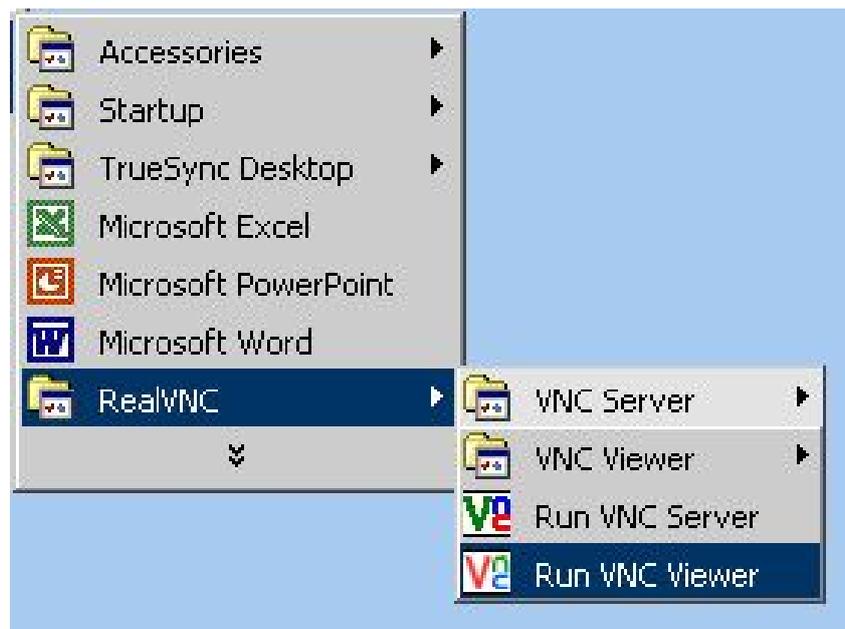


3. The IP address of the computer running the VNC server can be found by hovering over the tray icon in the system tray. Unless this computer has a DNS name, you will need to specify this number to me when I connect to your PC

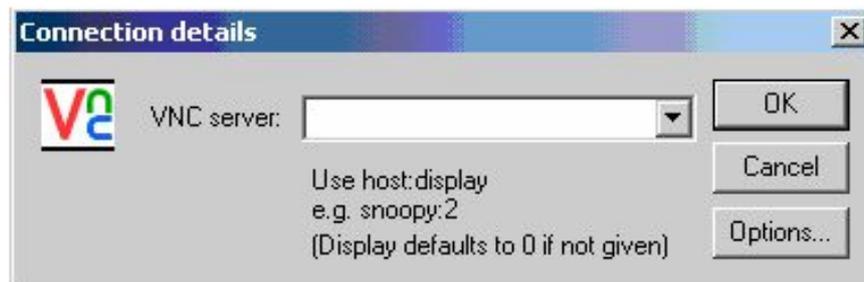


#### 4. Running a viewer

You can run the Windows viewer the Real VNC group on the Start... menu



5. In this case, you will be prompted for the host name (VNC server name) and display number



6. Enter it and click OK, and you will be prompted for your password, after which you should see the remote display. If you are connecting to a Windows or Mac server, the display number will be 0 unless you have explicitly changed it, and can be omitted.

7. The information supplied to here is really all you need to setup a Remote Connection with us. One thing you will want to do is check the Current User Properties. Make Sure Yours Are Set As These.

